

Corporate sponsor Org home, profile & team

For CSR admins at a partner organisation. You see **your org only** — engagements, profile, and team invites. **Never show Need support** in this room. Family intake is ops-only; the CSR portal has no support queue.

Demo: <http://localhost:3001/login>

`csr@acme.local / Password123!` → Acme CSR Kenya · /csr

SAVING A GENERATION

Portal login

Ops, CSR, and Host access — routed by role after sign-in (`ops_*` → /admin, `csr_*` → /csr, `host_*` → /host).

Email

Password

Log in

Seed logins

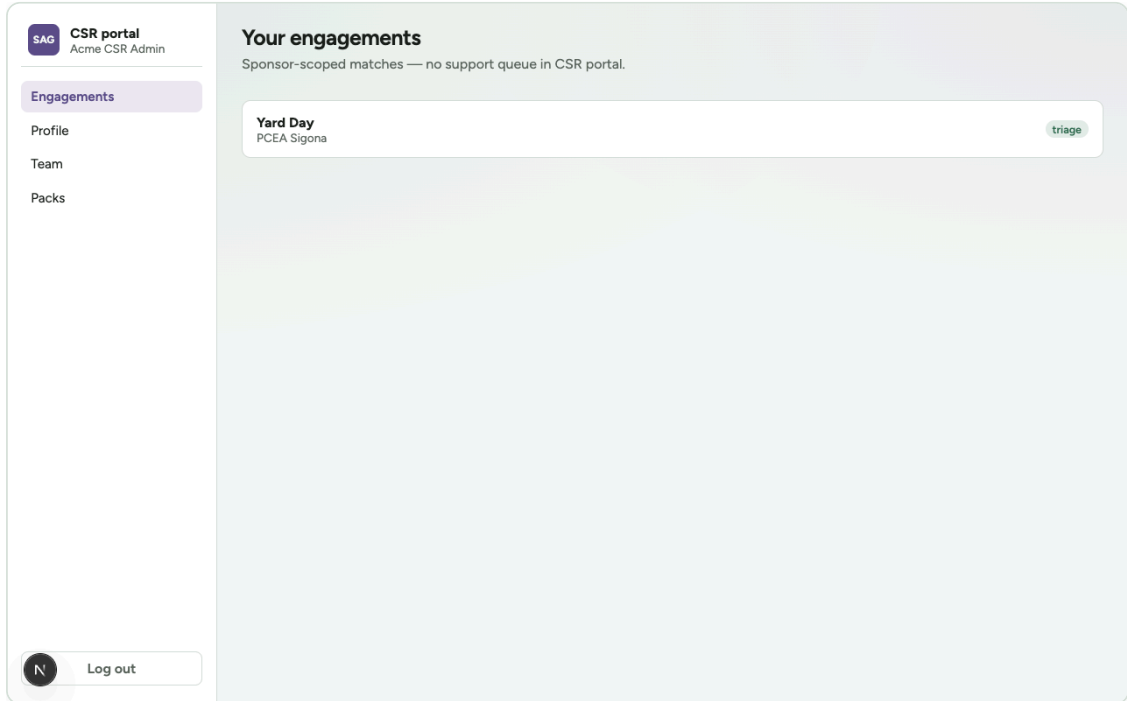
- Ops: `ops@sag.local / Password123!`
- CSR: `csr@acme.local / Password123!`
- Host: `host@sagona.local / Password123!`

Walkthrough

1

CSR home

After login you land on </csr>. Review org summary and any seeded engagements.



20 — CSR home · /csr

2

Organisation profile

/csr/profile — company details visible to your tenant. Keep workshop edits reversible or note them on the flip chart.

The screenshot shows the 'Organisation profile' page in the 'SAG CSR portal' for 'Acme CSR Admin'. The left sidebar contains a menu with 'Engagements', 'Profile' (highlighted), 'Team', and 'Packs'. At the bottom of the sidebar is a 'Log out' button. The main content area is titled 'Organisation profile' with the subtitle 'Update sponsor contact details.' It contains four input fields: 'Organisation name' (Acme CSR Kenya), 'Contact name' (Acme CSR Desk), 'Contact email' (csr@acme.local), and 'Contact phone' (+254700000001). A 'Save' button is at the bottom of the form.

21 — Profile · /csr/profile

3

Team invites

/csr/team — invite colleagues into the org. MVP sim password for invites is Password123!.

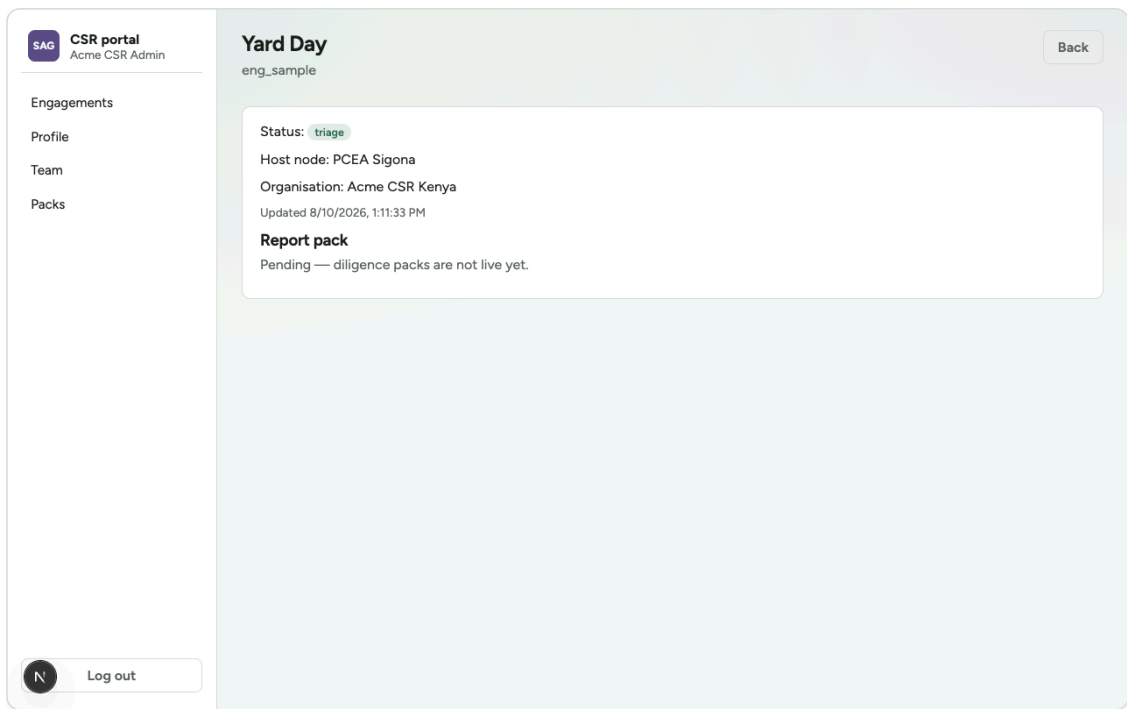
The screenshot shows the 'Team' page in the 'SAG CSR portal' for 'Acme CSR Admin'. The left sidebar contains a menu with 'Engagements', 'Profile', 'Team' (highlighted), and 'Packs'. At the bottom of the sidebar is a 'Log out' button. The main content area is titled 'Team' with the subtitle 'Invite CSR colleagues to your organisation.' It contains three input fields: 'Email', 'Name (optional)', and 'Role' (a dropdown menu with 'csr_member' selected). A 'Send invite' button is at the bottom of the form.

22 — Team · /csr/team

4

Engagement detail (when available)

Open an engagement from home if the seed data includes one. Scope stays within your organisation.



23 — Engagement detail (optional) · /csr/engagements/:id

⚠ Common mistakes

- **Opening Need support** — never show /need-support or ops /admin/support in a CSR workshop.
- **Logging in as ops** — that reveals global queues CSR partners must not see.
- **Assuming cross-org visibility** — Acme cannot see other organisations.
- **Skipping the public CSR page** — prospect journey starts on [:3000/csr](#) before portal access.

Quick reference — CSR

Task	Route
Login	http://localhost:3001/login
Home	/csr
Profile	/csr/profile
Team	/csr/team
Public inquiry (pre-portal)	http://localhost:3000/csr
Never open	/need-support · /admin/support