



FAMILIES · DIGNITY FIRST

Need support

Calm guidance for families

This path is for people seeking help — not fundraising. Keep the room quiet and respectful. **Do not emphasise donate CTAs** here. Host and CSR workshops must never open this page; ops reviews submissions on a **separate support queue**.

Demo (public): <http://localhost:3000/need-support> — no login.

Ops review only: `ops@sag.local` → </admin/support> (separate session).

Walkthrough

1

Set the tone

Before opening the browser: this page is confidential guidance. We are not a hospital. If someone is in immediate danger, local emergency services come first.

2

Need support page

Show what families see: clear offer, honest limits, contact / form. Avoid pivoting to donate or sponsor stories.


Saving A Generation
KENYA

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FAMILIES & YOUTH

Need support? You are not alone

This page is for people seeking guidance—not for fundraising. Reach out with dignity. We will respond with clarity about next steps.

What we can offer

- A calm conversation about community programs that may fit
- Connection into Champions Clubs and youth activities
- Honest referrals when specialised clinical care is needed

N

What we are not

Saving A Generation is not a hospital or clinical rehabilitation centre. If someone is in immediate danger, contact local emergency services first.

Call or email:
 0714 576 184
samuelmacharia648@gmail.com

YOU

Name

Email

Phone (optional)

County / town (optional)

ABOUT THIS ASK

I am contacting about

Need support (confidential)

MESSAGE

Your note

Do not include sensitive medical details you would not want shared by email. For immediate danger, contact local emergency services.

Request a confidential reply


Saving A Generation
KENYA

To save a generation from the devastating impact of drugs and substance abuse by collectively transforming lives through advocacy, economic and social programs, and environmental conservation.

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CONTACT

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 Mon – Fri: 8am – 4pm
 Saturday: 8am – 1pm
NGO Board registration number — to be published

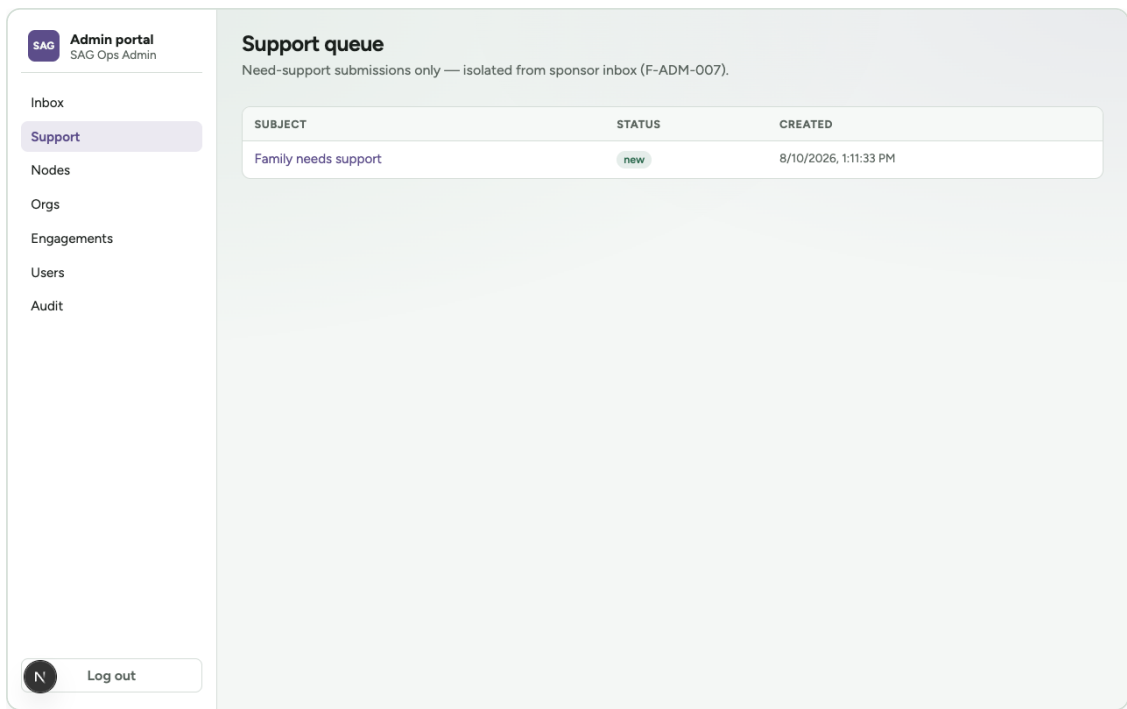
© 2026 Saving A Generation Kenya
 Built for community trust — not for spectacle

07 — Need support · /need-support — dignity-first; not a fundraising surface.

3

What happens after submit (ops only)

Submissions of kind support appear in the ops support queue — not partner inbox, not CSR, not Host. If training ops triage, use a private follow-up with [ops-admin.html](#) step 3. Do not open that queue in Host or CSR rooms.



13 — Ops support queue · /admin/support — show only in ops-private sessions.

⚠ Common mistakes

- **Pushing donate** — this session is not a fundraising demo.
- **Showing this page to Host or CSR audiences** — never; use their own manuals instead.
- **Mixing with partner inbox** — support queue and partner intake are separate.
- **Oversharing real submissions** — use seed data; protect dignity in the room.

Quick reference — Need support

Task	Route
Public page	http://localhost:3000/need-support
Ops queue	http://localhost:3001/admin/support
Audience	Families & youth · ops triage
Not for	Host workshops · CSR workshops · donate emphasis